



Scottsdale Insurance Company
CLAIMS REPORTING PROCEDURES

ALL CLAIMS MUST BE REPORTED TO “THE NETWORK”

1-800-323-5650

NOTE: All initial notice of claims reported by the McDonald's Owner / Operators will be forwarded to Scottsdale Insurance Company's Claims Company (TPA)

NovaPro Risk Solutions

Telephone #: (800) 827-9050

Fax #: (913) 831-9555

Mailing address (for all correspondence):

NovaPro Risk Solutions, LP
4210 Shawnee Mission Pkwy, #200A
Fairway, KS 66205

Emergency After Hours Telephone #: (913) 626-6899

General e-mail address: mcdonaldsclaims@novaprorisk.com

Claims Manager:

Lon Wright
NovaPro Risk Solutions
4210 Shawnee Mission Pkwy, #200A
Fairway, KS 66205
Telephone #: (913) 831-9550, ext. # 130
Fax #: (913) 831-9555
e-mail: lwright@novaprorisk.com

Should you have any general questions or need assistance with claims issues please call:

Besnard & Associates Insurance
Policy Services
877-200-1718 (M-F 8:30-4:30)
E-mail: Claims@BesnardInsurance.com